

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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| Inventor:   | Steven Lurie   | Examiner:       | Greg Bengzon |
| Serial No.: | 10/032,518   | Group Art Unit: | 2444         |
| Filed:      | December 27, 2001  | Confirmation:   | 6881         |
| Title:      | Apparatus and Method for Scheduling Live Advice Communication with a Selected Service Provider |                 |              |

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Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO NON-FINAL OFFICE ACTION**

Sir:

In response to the Non-Final Office Action mailed May 20, 2009, please kindly enter the following amendments and consider the following remarks/arguments:

**Amendments to the Claims** are reflected in the list of claims that begins on page 2 of this paper;

**Remarks/Arguments** begin on page 11 of this paper.